

**Charles White - Swithland**

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**From:** "Charles White - Swithland" <charles@swithland.com>  
**To:** <k.jordan@lgo.org.uk>  
**Cc:** <timi.white@swithland.com>  
**Sent:** Thursday, 15 October 2009 9:40 AM  
**Attach:** White c response final 141009.pdf  
**Subject:** Fw: Complaint to LGO - case reference 9009485

Dear Ms Jordan

Kindly find attached a copy of Charnwood Borough Councils response to this blatant case of Maladministration. The Council deny Maladministration.

I have uploaded copies of all the attachments to the Councils reply to our forum site which can be seen at :

<http://www.swithland-agricultural-holdings.co.uk/barn-updates.html>

I would like to add that the Councils official reply did not arrive by the 8th October as advised by the Council in their original confirmation of investigation letter. The reply arrived on the 14th October.

Please can you advise a timetable as to how this complaint is going to be taken forward by the LGO.

Many thanks

Yours sincerely

Charles White  
 Swithland Agricultural Holdings  
[www.swithland-agricultural-holdings.co.uk](http://www.swithland-agricultural-holdings.co.uk)

----- Original Message -----

**From:** <[forwarder@lgo.org.uk](mailto:forwarder@lgo.org.uk)>  
**To:** <[charles@swithland.com](mailto:charles@swithland.com)>  
**Sent:** Friday, September 25, 2009 11:20 AM  
**Subject:** Complaint to LGO - case reference 9009485

- > Thank you for completing our on-line complaint form.
- >
- > In general the Local Government Ombudsman cannot consider a complaint
- > until the councils own complaints process has been completed.
- >
- > This process usually has 2 or 3 stages and is initiated by writing a
- > letter of formal complaint to the Chief Executive of the council.
- >
- > If you have already completed this process please send us a copy of the
- > council's final response to your complaint.
- >
- > If this is not possible via email our postal address is PO BOX 4771,
- > Coventry, CV4 0EH.

>  
> I must also advise you that the Ombudsman cannot usually investigate  
> complaints regarding enforcement as you have the right to appeal to the  
> Planning Inspectorate. Where an alternate right of appeal is available the  
> Ombudsman is unable to investigate.  
>  
>  
> Many Thanks  
>  
> Katherine Jordan  
> Customer Service Advisor  
> LGO Advice Team  
>  
> Tel: 0300 061 0614  
> Ext: 0128  
> Email: [k.jordan@lgo.org.uk](mailto:k.jordan@lgo.org.uk)  
>  
> NOTICE - This message contains information intended only for the use of  
> the addressee named above. If you have received this message in error  
> please advise us at once and do not make any use of the information  
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