



Mr Charles White
Six Acres
No 17 the Ridgeway
Rothley
Leicestershire
LE7 7LE
Email: charles@swithland.com
Friday, 11th September 2009

Southfield Road, Loughborough, Leicestershire. LE11 2TN

Ask for: Caroline Marshall

Direct Line: 01509 634596

Email: caroline.marshall@charnwood.gov.uk

Fax: 01509 634552

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DX 19628 Loughborough

Your Ref:

Dear Mr White

Complaint of maladministration – demolition order – Swithland Barn

I acknowledge receipt of your email dated 9th September regarding your complaint of maladministration by the council in the processing of Agricultural Development Determination Form P/04/0373/2 and Enforcement Number E/08/0241, and in particular the specific nine numbered issues you raise in your email.

Thank you for raising your concerns with us and I can confirm that your complaint will be dealt with in accordance with our corporate complaints procedure, a copy of which can be found at <http://www.charnwood.gov.uk/pages/complaints/>. In view of the nature of your complaint and the timescale detailed in the Appeal Decision reference APP/X2410/C/09/2093440, we will consider your complaint at stage 3 of the procedure, which will enable your complaint to be dealt with, including referring it to the Local Government Ombudsman if you consider the Council has not been able to resolve your complaint, in as short a time as possible.

A full response to your complaint will be sent to you on or before 7th October and, in the meantime, if you require any further information please get in touch.

Yours sincerely

Caroline Marshall(Mrs)
Corporate Service Development Officer



Telephone: 01509 263151 Email: information@charnwood.gov.uk

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